Medical Policy Manual

Behavioral Health, Policy No. 32

Psychiatric Residential Treatment

Effective: July 1, 2022

Next Review: January 2023
Last Review: March 2022

IMPORTANT REMINDER

Medical Policies are developed to provide guidance for members and providers regarding coverage in accordance with contract terms. Benefit determinations are based in all cases on the applicable contract language. To the extent there may be any conflict between the Medical Policy and contract language, the contract language takes precedence.

PLEASE NOTE: Contracts exclude from coverage, among other things, services or procedures that are considered investigational or cosmetic. Providers may bill members for services or procedures that are considered investigational or cosmetic. Providers are encouraged to inform members before rendering such services that the members are likely to be financially responsible for the cost of these services.

DESCRIPTION

Residential treatment (RTC) is a 24-hour sub-acute treatment setting that is licensed as a residential treatment center by the appropriate agency to provide residential treatment and is under 24-hour care with an attending psychiatrist or psychiatric extender available for consultation 24/7.

MEDICAL POLICY CRITERIA

Note: Submission of a behavioral health intake form is required for initial intake, concurrent review, stepdown request to a lower level of care, and discharge confirmation.

I. Admission to a Psychiatric Residential Treatment (RTC) program admission provided under the supervision of an attending psychiatrist or psychiatric extender may be indicated when all of the following (A. – B.) are met:

   A. All of the following intensity of service criteria (1. – 11.) are met:

      1. The facility is licensed by the appropriate state agency.
      2. There is an expectation that the member’s history and physical examination is completed within 48 hours of admission (unless completed within 72 hours
prior to admission or if the member is transferred from an acute inpatient level of care).

3. There is an expectation that drug screens and relevant lab tests are completed upon admission and as clinically indicated and are documented in the medical record.

4. The attending physician is a psychiatrist and responsible for diagnostic evaluation within 48 hours of admission. After the initial diagnostic evaluation, there is an expectation that the physician or physician extender provides and documents medical monitoring and evaluation at least weekly. The physician must be available 24 hours per day, 7 days per week.

5. There is an expectation that within 72 hours of admission, following a multidisciplinary assessment that includes input from recent treating providers, an individualized treatment plan (ITP) is developed and documented in the medical record. The ITP should use evidence-based concepts, where applicable, and be amended as needed for changes in the individual's clinical condition. The ITP should include, but is not limited to, identification of key precipitants to current episode of treatment, assessment of psychosocial supports available after discharge, availability of aftercare services in member's home geographic area, need for supportive living placement to continue recovery, need for services for comorbid medical or substance use conditions, contact with aftercare providers to facilitate an effective transition to lower levels of care and other issues that affect the likelihood of successful community tenure.

6. Treatment programming includes an expectation of at least one individual counseling session per week, or more as clinically indicated, which is documented in the medical record.

7. There is an expectation that evaluations of the member are performed daily by a licensed behavioral health provider and are documented in the medical record.

8. Treatment programming is multidisciplinary and includes clinical services provided daily that comprehensively address the needs identified in the member’s treatment plan.

9. Mental health and medical services are available on-site (or off-site by arrangement) 24 hours per day, 7 days per week.

10. On-site nursing (e.g., LPNs) is available a minimum of 8 hours a day, 5 days a week. RNs are available 24 hours a day and respond to significant clinical events within one hour.

11. On-site, licensed clinical staff is available 24 hours a day, 7 days a week adequate to supervise the member’s medical and psychological needs.

B. All of the following criteria (1. – 7.) are met:

1. The member has been given a severe mental health diagnosis according to the most recent DSM criteria which will be the primary focus of daily active treatment.
2. The member is able to function independently and actively participate in group and individual therapy.

3. There is reasonable expectation that treatment at this level of care will meaningfully impact the presenting symptoms/behaviors leading to the admission.

4. The treatment is not primarily for the convenience of the provider or member (e.g. primarily for lack of housing options, respite care or custodial needs).

5. The member has significant functional impairment in more than one area that requires 24-hour monitoring and intervention: Home, School/Work, Health/Medical, maintaining safe behaviors towards self or others.

6. Treatment could not be effectively provided at a lower level of care (supported by clinical documentation) OR The member’s home environment is not conducive to treatment/recovery, such that treatment at a lower level of care is unlikely to be successful OR no safe lower level of care is available.

7. The family members and/or support system are committed to change through participation in the treatment process as appropriate.

II. Continued stay in a Psychiatric Residential Treatment (RTC) program provided under the supervision of an attending psychiatrist or psychiatric extender may be indicated when all of the following (A. – F.) are met:

A. Member continues to meet admission criteria (I.A. – B.)

B. There is reasonable expectation that continued treatment provided at this level of care will produce improvement that is sustainable after discharge.

C. The individual and family are involved to the best of their ability in the treatment and discharge planning process.

D. The member continues to demonstrate motivation for change, interest in and ability to actively engage in their behavioral health treatment, as evidenced by active participation in groups, cooperation with treatment plan, working on assignments actively developing discharge plan and other markers of treatment engagement. If member is not engaged, there are documented interventions by the treatment team to address.

E. Family participation (see Policy Guidelines):

1. For adults: Family treatment is being provided at an appropriate frequency. If Family treatment is not provided, the facility/provider specifically lists the contraindications to Family Therapy.

2. For children/adolescents: Family treatment is being provided at least weekly or more often if clinically indicated. If Family treatment is not provided, the facility/provider specifically lists the contraindications to Family Therapy. The family/support system assessment will be completed within 72 hours of admission with the expectation that family is involved in treatment decisions and discharge planning throughout the course of care.

F. There is evidence of active discharge planning.
FAMILY PARTICIPATION

Family participation may be conducted via telephonic sessions when there is a significant geographic or other limitation.

Custodial Care

The following definition of custodial care by the Centers for Medicare & Medicaid Services (CMS) is applicable in support of the policy criteria:[1]

Custodial care serves to assist an individual in the activities of daily living, such as assistance in walking, getting in and out of bed, bathing, dressing, feeding, and using the toilet, preparation of special diets, and supervision of medication that usually can be self-administered. Custodial care essentially is personal care that does not require the continuing attention of trained medical or paramedical personnel. In determining whether a person is receiving custodial care, [consider] the level of care and medical supervision required and furnished. [The decision is not based] on diagnosis, type of condition, degree of functional limitation, or rehabilitation potential.

LIST OF INFORMATION NEEDED FOR REVIEW

REQUIRED DOCUMENTATION:

The information below must be submitted for review to determine whether policy criteria are met. If any of these items are not submitted, it could impact our review and decision outcome.

Initial Request:

- Prior Authorization Form
- Initial Psychiatric Evaluation/Intake Assessment
- Other supporting clinical documentation, such as:
  - Nursing Assessment/History & Physical (if available)
  - Any additional supporting clinical evidence, if available (example: letters from outpatient providers supporting this level of care)
- Preliminary Individualized Treatment Plan

Continued Stay/Concurrent Review:

- Supporting clinical documentation, including:
  - Recent psychiatric evaluation
  - MD Notes
  - Treatment Plan/Progress Reports
  - Any other supporting clinical evidence

CROSS REFERENCES

1. Eating Disorder Inpatient Treatment, Behavioral Health, Policy No. 25
2. Eating Disorder Intensive Outpatient, Behavioral Health, Policy No. 26
3. Eating Disorder Partial Hospitalization, Behavioral Health, Policy No. 27
4. Eating Disorder Residential Treatment, Behavioral Health, Policy No. 28
5. Psychiatric Inpatient Hospitalization, Behavioral Health, Policy No. 29
6. Psychiatric Intensive Outpatient, Behavioral Health, Policy No. 30
7. Psychiatric Partial Hospitalization, Behavioral Health, Policy No. 31
8. Intensive In-Home Family Intervention, Behavioral Health, Policy No. 34

REFERENCES

8. Medicare Benefit Policy, Outpatient Hospital Psychiatric Services, Manual, Chapter 6, Section 70 - Hospital Services Covered Under Part B, A3-3112.7, HO-230.5 (Rev. 157, 06-08-12), pp.

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*Date of Origin: January 2019*